



## Terms & Conditions for hat hire

| <b>What you pay</b> | <b>Charge</b>               |
|---------------------|-----------------------------|
| Hat Hire Fee        | £25 - £120 Depending on hat |
| Damage Deposit      | Flat rate of £50            |
| Postage & Packaging | Typically £10 - £15         |

### Hire terms

- The hat(s) remain the property of Alana Louise Millinery at all times.
- Full payment is required at the time of booking.
- Standard hat hire duration is 4 days, unless otherwise discussed and an extension agreed.
- Any postage is added to the hire charge.
- Once the hat is out for hire there will be no refund even if not worn or the event is cancelled.
- Cancellation policy- the full hire refund will be given for cancellations made 7 days before the hire date, any cancellations made after that, payment will not be refunded.
- Please care for the hat as if it were your own.

### Delivery & Returns

- The hat should be returned the day after the event either in person or by post.
- Please return the hat in the same box it came in. If returning via post, wrap the hat carefully to avoid any damage and tape the box securely (as delivered).
- When posting you must send via Royal Mail special delivery insured up to the value of £500.
- The hat is your responsibility until it's delivered to me. Make sure you get proof of postage from the post office.
- If I don't receive the hat back by the agreed date, I will charge you an extra day's hire for each day it's late.

### Damage & Repairs

- If damage exceeds general wear and tear, I, Alana Louise Millinery have the right to charge you for the full price of replacing the hat. The hat replacement fee will vary depending on the hat.
- Your deposit will be returned to you once I have received the hat and I'm happy with the condition it is returned in.
- If the hat is lost, damaged beyond repair or stolen, the hirer will have to pay for the full price of the hat.
- I, Alana Louise Millinery have the right to keep the £50 deposit if any damage occurs.